



FLEXIBLE SHIPPING  
FOR YOUR **BUSINESS**





#### KUWAIT

Fahad Al-Salem Street,  
Dawliah Complex,  
Mezanine Floor,  
P.O Box:446  
Dasman-15455  
Kuwait.

Email: [info@laastmile.com](mailto:info@laastmile.com)

Phone: +965 99061334  
+965 24719630

#### UAE

Lastmile Delivery,  
P.O Box - 340505,  
Office no-2591, Level -1,  
DMCC Business Centre,  
Jumeirah Lake Towers,  
Dubai, UAE.

Email: [info@laastmile.com](mailto:info@laastmile.com)

Phone: +971 45143569

[www.laastmile.com](http://www.laastmile.com)

We are doing

**Express delivery,  
Appointment delivery,  
Point to point delivery etc**

by using backend customer support team.



# Executive Summary

Given the significant potential of logistics industry in KUWAIT, We believe that LastMile is well positioned to build a long term relationship with customers for future growth.

Below is an executive summary of the reasons that justify how LastMile is best positioned to become your delivery partner.

**ACCESS TO DIVERSE DELIVERY SOLUTIONS** - LastMile is committed in tailor making solutions that meet your delivery solution requirements.

**DEDICATED SERVICE SUPPORT** - LastMile is committed to a service philosophy that aims at achieving service excellence in order to maximize customer satisfaction.

**TECHNOLOGY VISION** - LastMile will leverage technology to provide a holistic solution approach across Pre-delivery, Post-delivery, Training and service processes.

**PEOPLE** - We aims to bring together people with the best talents, perspectives and experi- ences to drive our company forward. Our Customer's will have access to dedicated resourc- es across both delivery and service functions supported by steering and functional committees.

**COMMERCIALS** - LastMile proposes financials which are aimed at reducing cost and increasing value for Our Customer's with utmost control to ensure safety and quality on every step involved in the delivery and service processes.

# How we are Different?

## CALL CENTER

Lastmile is staffed by experienced and professional customer care representatives, expert management, outbound and inbound telemarketing professionals especially meant for smooth functioning of all operations.





# How we are Different?

## WAREHOUSE WITH SORTING & PACKING AREA

We have **Climate Controlled Warehouse** units to prevent mold and mildew and protect items from extreme heat and cold. Our site is easily accessible for all vehicle sizes, and we have loading bays for those renting warehouse units. We offers affordable rates according to how much space you need.

We offer short term or long term storage with various discounts available. We have the facility to pack and sort the consignments, if the customer is needed.



# How we are Different?

## OUR TECHNOLOGY

We are using our own customised software.

We have **LIVE TRACKING FACILITY** and can share that link to the customer.

Customer will get the chance to rate overall performance of the delivery.



